

## Reservation Policy

### **Booking Procedure**

Reservations can be made via our website at [www.kasaluxuryinn.com](http://www.kasaluxuryinn.com), by phone, or via email.

A valid credit card is required at the time of booking to guarantee your reservation. For bookings made through third-party platforms (e.g., Booking.com, Expedia), the booking conditions may differ.

Once a booking is confirmed, guests will receive an email confirmation containing reservation details. Please check the details carefully and contact us immediately if there are any discrepancies.

### **Check-In and Check-Out**

**Check-In Time:** From 12:00 PM onwards. Early check-in is available upon request but is subject to room availability and may incur additional charges.

**Check-Out Time:** By 10:00 AM. On the day of departure. This ensures that the property can prepare for the next guests in a timely manner.

### **Late Checkout**

Late checkout may be requested at the time of booking or at the front desk during your stay. Requests are subject to availability and may incur an additional charge. If late checkout is granted, it will be confirmed in writing.

### **Failure to Check Out on Time**

If you fail to check out by the required time of 10:00 AM, you may be charged for an additional half-day or full-day rate depending on the property's policy.

### **Extensions**

Extensions beyond the stipulated check out time are not guaranteed and should be requested as early as possible.

### **Early Departures**

If you plan to leave before the scheduled check out date, please inform the front desk as soon as possible.

### **Payment Methods**

Payments are accepted via major credit cards, debit cards, bank transfers, or online payment platforms.

A prepayment may be required for certain types of reservations. This will be stated during the booking process. For bookings made at the time of check-in, full payment must be made at the time of check-in.

### **Deposit Requirements**

A deposit may be required for special offers, group bookings, or peak season reservations.

For bookings requiring a deposit, the amount will be specified at the time of reservation, and it is typically non-refundable.

### **Group Reservations**

For bookings of 5 rooms or more, a group reservation contract may be required, with specific terms and conditions. These may include group rates, a non-refundable deposit, and special cancellation terms.

Group reservations may be subject to different check-in/check-out times and additional fees.

### **Special Requests**

Special requests (e.g., extra bed, room location preferences, early check-in, etc.) will be considered based on availability, but cannot be guaranteed.

Please inform us of any special needs or requirements (e.g., accessibility) at the time of booking to ensure we can accommodate you to the best of our ability.

### **Modifications**

Guests can modify their reservation (e.g., change dates or room type) subject to availability and possible price adjustments.

Any changes made after the booking has been confirmed may be subject to a rebooking fee or rate differences.

### **Taxes and Fees**

All rates are exclusive of taxes and any additional service charges, unless specified.

A service charge may apply depending on the type of service provided.

## **Cancellation Policy**

### **Standard Cancellation**

Cancellations made at least 72 hours prior to the scheduled check-in time (12:00 PM) will be eligible for a full refund, minus any processing fees or non-refundable deposits.

### **Late Cancellations**

Cancellations made within 48 hours of the scheduled check-in time will incur a charge equivalent to 1-night stay. This charge will be deducted from the prepayment.

### **No-Show**

If a guest fails to check-in on the scheduled check-in date without prior notice, the full booking amount for the entire stay will be charged. This includes all nights reserved, regardless of the length of stay.

### **Early Departures**

If you decide to check-out early before your scheduled departure date, there will be no refund for the remaining nights. Guests may be charged the full price for their originally booked duration.

### **Non-Refundable Bookings**

Some special promotions or discounted rates may be non-refundable. The terms of these bookings will be specified at the time of booking, and cancellations will not be accepted.

### Special Events and Holidays

During peak seasons, festivals, or special events, different cancellation policies may apply. For example, for bookings during these times, cancellations may need to be made 7-14 days in advance to avoid penalties.

### Force Majeure

In the event of unforeseen circumstances (such as natural disasters, government restrictions, or other emergencies), KASA Luxury Inn will make reasonable efforts to offer flexible cancellation or rebooking options. However, in such cases, cancellations must be made immediately following the incident.

### Deposit Refunds

Deposits for bookings requiring prepayment or for special offers will generally be non-refundable. Any exceptions to this will be noted at the time of booking.

### Refund Processing

If applicable, refunds will be processed to the original payment method. Depending on your bank or payment provider, this may take 5-10 business days.

### Changes to Reservation by Hotel

While we strive to honor all reservations, KASA Luxury Inn reserves the right to modify or cancel a reservation in exceptional circumstances. If such a change is necessary, guests will be notified immediately and offered an alternative arrangement or full refund.

## Additional Terms and Conditions

### Security Deposit

A security deposit may be required upon check-in to cover any incidental charges or damages during your stay. This deposit will be fully refunded upon check-out, provided no damage has occurred to the room or property.

### Behaviour and Conduct

Guests are expected to behave respectfully during their stay. Any disturbances, illegal activities, or failure to follow hotel policies may result in eviction without refund.

### Accommodation Policy

**Pets:** Pets are not allowed at KASA Luxury Inn, except for service animals. Please inform us prior to your arrival if you are traveling with a service animal.

**Smoking:** KASA Luxury Inn is a non-smoking property. Smoking inside the rooms or public areas will result in a cleaning fee.

## Hotel Rules and Management Policies

At KASA Luxury Inn, we are committed to providing our guests with a comfortable, secure, and enjoyable stay. To ensure a pleasant experience for everyone, we ask that all guests adhere to the following Hotel Rules and Management Policies.

### General Conduct and Behavior

**Respect for Other Guests:** Guests are expected to maintain courteous behavior towards other guests and hotel staff at all times. Any disruptive, loud, or inappropriate behavior may result in eviction from the property without a refund.

**Noise Levels:** Please be mindful of noise levels, especially during late hours (10:00 PM - 8:00 AM). Excessive noise, including loud music or parties, will not be tolerated.

**Illegal Activities:** Any illegal activities, including but not limited to drug use, theft, and violence, will result in immediate eviction and possible legal action.

**Guest Registration:** All guests must be registered at check-in. Only registered guests are permitted to stay in the rooms. Visitors must be accompanied by the registered guest and are not allowed to stay overnight without prior approval.

### Check-In and Check-Out Policies

**Check-In:** Check-in time is from 12:00 PM onwards. Early check-in requests are subject to availability and may incur additional charges.

**Check-Out:** Check-out time is by 10:00 AM. Late check-out may be arranged upon request and is subject to availability and additional charges.

**Valid Identification:** All guests must provide a valid government-issued photo ID (passport, driver's license, etc.) at check-in for identification and security purposes.

### Room Usage and Maintenance

**Room Occupancy:** The maximum number of guests allowed in each room is subject to the type of room. Children aged 6 and above will be considered as an adult for occupancy purposes.

**Room Damage:** Guests are responsible for any damage caused to the room or hotel property. Any damages will be charged to the credit card provided during check-in.

**Furniture and Equipment:** Do not remove furniture or equipment from the rooms. The hotel property is to be used for its intended purpose only.

**Room Cleanliness:** Guests are requested to maintain the cleanliness of their rooms. Daily housekeeping services are provided, and additional cleaning requests may be made for an extra charge.

**Smoking Policy:** KASA Luxury Inn is a non-smoking property. Smoking is strictly prohibited in all rooms, balconies, public areas, and indoor spaces. A cleaning fee will be charged if the room is found to have been smoked in.

**Pets:** Pets are not allowed in the hotel, except for service animals. Please inform us at the time of booking if you are traveling with a service animal.

### Safety and Security

**Security Deposit:** A security deposit may be required at the time of check-in. This deposit will be fully refunded upon check-out if no damages or incidents have occurred during your stay.

**Valuables:** We strongly recommend that guests use the in-room safes to store valuables. The hotel is not responsible for any lost or stolen items.

**Fire Safety:** In case of fire or other emergencies, please follow the instructions of hotel staff promptly. Tampering with fire alarms or extinguishers is a serious offense and will be dealt with accordingly.

#### **Food and Beverage**

**Restaurant and Room Service:** Our restaurant, located in the basement, offers a variety of local and international cuisines. Room service is available from 7:00 AM to 10:00 PM.

**Food Consumption:** Food and beverages ordered from outside the hotel are not allowed in the rooms or dining areas. Exceptions may be made for guests with dietary restrictions or special needs (please inform us in advance).

**Alcohol:** Guests are not permitted alcohol into the hotel.

#### **Parking and Vehicles**

**Parking:** Complimentary parking is available for registered guests. Parking is at your own risk, and the hotel is not responsible for any damage or theft to vehicles parked on the premises.

**No Overnight Parking:** Guests must ensure that their vehicles are parked in designated areas. Overnight parking is allowed only for registered guests.

#### **Internet and Technology**

**Wi-Fi Access:** Complimentary Wi-Fi is available for all guests in rooms and public areas. Guests are expected to use the internet responsibly and refrain from engaging in illegal or disruptive activities online.

**Device Charging:** Guests are requested to charge their devices responsibly. The hotel is not liable for any damage to personal electronics or devices.

#### **Health and Safety Policies**

**COVID-19 Protocols:** In accordance with government guidelines, we have implemented necessary safety and hygiene protocols to protect both guests and staff. These include regular sanitization of high-touch areas, social distancing practices, and health checks for staff.

**Health Issues:** If you are feeling unwell or experiencing any medical condition during your stay, please inform the hotel staff immediately. We can assist with providing medical referrals or arranging transportation to healthcare facilities if needed.

#### **Quiet Hours and Consideration for Other Guests**

**Quiet Hours:** To ensure a peaceful environment for all our guests, quiet hours are enforced between 10:00 PM and 8:00 AM. We ask that guests refrain from making loud noises during these hours, including loud music, conversations, or other disruptive activities.

**Disruptive Guests:** Guests engaging in disruptive behavior, including excessive noise, will be asked to leave the premises immediately. In such cases, no refund will be provided.

#### **Policies Regarding Booking, Cancellations, and Refund**

**Booking Confirmation:** All reservations must be confirmed with Advance Payment. Bookings are subject to availability.

**Cancellations:** Cancellations must be made at least 48 hours before the check-in time for a full refund (subject to our cancellation policy).

**No Show:** In case of a no-show, the full booking amount will be charged.

#### **Disclaimer**

The following Disclaimer outlines important information about the use of our website and services. By accessing and making use of KASA Luxury Inn's website and services, you acknowledge and agree to the terms and conditions set forth in this disclaimer.

#### **General Information**

The content and information provided on [www.kasaluxuryinn.com](http://www.kasaluxuryinn.com) is for general informational purposes only. We make every effort to ensure that the information provided on this website is accurate and up to date. However, we do not guarantee the accuracy, completeness, or reliability of any information, and we reserve the right to make changes to the content on our website at any time without prior notice.

#### **Reservation & Availability**

While we strive to maintain real-time availability, the booking system on our website is subject to changes in availability, and we cannot guarantee room availability at all times. All reservations are subject to confirmation, and we recommend confirming your booking through our secure online payment or by contacting our reservations team directly.

Rates and offers are subject to availability and may change without prior notice. Special promotions, packages, and rates are available only for a limited time and may be subject to additional terms and conditions.

#### **Hotel Facilities and Services**

KASA Luxury Inn strives to provide high-quality services and facilities to all guests. However, we are not liable for any temporary interruptions or disruptions in services, such as power outages, water supply disruptions, internet connectivity issues, or any other unforeseen technical difficulties beyond our control.

While we make every effort to keep our hotel in the best possible condition, we cannot be held responsible for any damages, theft, or loss of personal property left in hotel rooms or public spaces.

#### **Liability**

KASA Luxury Inn is not liable for any direct, indirect, incidental, or consequential damages arising from the use of this website or staying at our property, including but not limited to personal injury, loss, or damage to property.

In the event of an accident or emergency, KASA Luxury Inn is not responsible for any damages to the person or property unless the cause of damage is directly attributable to negligence by the hotel or its staff.

#### **Third-Party Links**

Our website may contain links to external websites or third-party services. These links are provided for convenience and informational purposes only. We do not endorse or control the content of these third-party websites and are not responsible for any loss, damage, or inconvenience arising from your use of these websites.

#### **Website Content and Intellectual Property**

All content on this website, including text, images, graphics, logos, and trademarks, is the property of KASA Luxury Inn and is protected by copyright and intellectual property laws. Any unauthorized use, reproduction, or distribution of the website's content is strictly prohibited.

#### **Privacy and Data Protection**

We value your privacy and are committed to protecting your personal information. Please refer to our Privacy Policy for more details on how we collect, store, and use personal information.

#### **Force Majeure**

KASA Luxury Inn will not be held responsible for any failure or delay in providing services due to circumstances beyond our control, including but not limited to natural disasters, war, terrorism, strikes, or government restrictions. In such cases, we will make reasonable efforts to accommodate and notify guests of any changes to their reservation or stay.

#### **Amendments to Terms**

KASA Luxury Inn reserves the right to modify, update, or amend this disclaimer at any time. Any changes will be effective immediately upon posting the revised disclaimer on our website. We encourage you to review this page periodically to stay informed of any updates.

#### **Governing Law**

This disclaimer is governed by and construed in accordance with the laws of the jurisdiction in which KASA Luxury Inn operates, and any disputes arising from the use of this website or our services will be subject to the exclusive jurisdiction of the local courts.

### **Restaurant Food Service Terms and Conditions:**

At KASA Luxury Inn, we are committed to providing a comfortable and enjoyable dining experience. We strive to maintain cleanliness and uphold the highest standards of hygiene in our rooms and restaurant. Please review the following terms and conditions regarding food service and the handling of outside food.

#### **Complimentary Breakfast Service**

**Breakfast Location:** The complimentary breakfast is served exclusively in the restaurant and is not available for takeaway or in-room service. Guests are invited to enjoy a fresh and hearty breakfast in our restaurant from 7:00 AM to 9:00 AM daily. The menu includes a selection of popular South Indian breakfast items such as Idli, Dosa, Pongal, Upma, Kitchadi and more.

**Special Dietary Requests:** If you have specific dietary restrictions or preferences, please inform us in advance, and we will do our best to accommodate them. Any special requests for customized dishes may be subject to availability.

#### **Menu Items**

**South Indian Cuisine:** We offer a selection of traditional South Indian dishes, including Idli, Dosa, Sambar, Pongal, Upma, and more. These dishes are prepared using fresh, locally sourced ingredients to give you the authentic taste of South India.

**Chinese Cuisine:** Our Chinese menu features popular options such as Fried Rice, Noodles, Manchurian, and more. We provide both Vegetarian and Non-Vegetarian options for your convenience.

**Homely Touch:** All dishes are prepared with care and attention, giving them a homely, comforting feel. Our chefs use minimal spices to create a balanced, flavourful meal that feels like a homemade experience.

**Customization:** While we offer a set menu, special requests or minor modifications (e.g., less spice, extra seasoning) will be considered based on availability.

#### **In-Room Dining Service (For South Indian and Chinese Food)**

**In-Room Dining Hours:** In-room dining is available from 8:00 AM to 10:00 PM daily. Food will be delivered directly to your room upon order.

**Menu Options:** We offer a selection of South Indian and Chinese dishes. All meals are prepared with a homely touch using fresh, high-quality ingredients.

**Minimum Order Requirement:** For in-room dining, a minimum food order may apply. Please check the menu or inquire at the front desk for more details.

#### **Takeaway Policy**

**No Takeaway for Complimentary Breakfast:** The complimentary breakfast is designed for in-restaurant consumption only and cannot be taken away. Guests are kindly asked to enjoy their breakfast within the restaurant premises.

**In-Room Dining Takeaway:** We do not offer takeaway options for in-room dining. All food orders will be served in the room at the time of your order, and food must be consumed within the room.

#### **Cleaning Charges for Outside Food**

**No Outside Food Allowed:** We kindly request that guests refrain from bringing outside food into their rooms. This ensures that we can maintain our high hygiene standards and ensures the comfort of all guests.

**Cleaning Charges:** In the event that guests bring outside food into their room, a cleaning charge will be applied to their bill. This charge covers the necessary cleaning and sanitizing of the room to maintain hygiene and prevent any potential contamination or odors caused by outside food. The standard cleaning charge for outside food is ₹1000. This charge is applicable for each instance of outside food brought into the room.

**Special Cleaning Fees:** In cases of significant mess or potential damage to hotel property caused by outside food (e.g., stains, strong odors), additional charges may apply, depending on the severity.

**Ordering and Delivery Process (In-Room Dining)**

**Order Placement:** To place an order, please call the front desk or use the in-room phone service. A menu is available in your room for your convenience.

**Order Confirmation:** After placing your order, our staff will confirm the items and provide an estimated delivery time. Meals will be delivered to your room within 30-45 minutes, depending on the order and preparation time.

**Room Delivery:** Food will be delivered to the door of your room. Please check your order immediately, and if there are any discrepancies, notify us promptly.

#### Payment and Charges

**Payment for In-Room Dining:** All charges for in-room dining will be added to your room bill. Payment can be made at the time of check-out.

**Gratuities:** While a service charge is included in the room rate, tips are welcome but not required. Tips will be distributed to the service staff.

#### Dietary Restrictions and Food Allergies

**Allergy Information:** Please inform us of any food allergies or special dietary requirements when placing your order. We make every effort to prevent cross-contact with allergens, but we cannot guarantee that dishes are completely allergen-free.

**Special Requests:** If you have specific dietary needs (e.g., vegetarian, gluten-free), please notify us at least 24 hours in advance so we can accommodate your request.

**Food Quality and Freshness.**

**Food Freshness:** We take pride in ensuring that every dish is freshly prepared and served with the utmost care. Our chefs use high-quality ingredients to create homely meals, with an emphasis on taste and nutritional value.

**Food Handling:** All meals are prepared in compliance with the highest food safety and hygiene standards. However, KASA Luxury Inn cannot be held responsible for food-related issues, such as illness or allergies, if guests do not notify us about specific food preferences or allergies.

**Portion Sizes:** The portion sizes of the dishes on the menu are standard, and we do not offer customized portion adjustments. Special requests for portion sizes may be considered at the chef's discretion, and additional charges may apply.

#### Special Requests and Customization

**Custom Orders:** While our menu is designed to offer a variety of flavors, we do accept custom requests based on available ingredients. Customization requests will be processed at the chef's discretion, and any changes to the menu may be subject to additional charges.

**Advance Orders:** If you are planning a special meal or event in your room, please inform us in advance, and we will arrange a customized dining experience.

#### Cancellation or Modifications to Orders

**Order Cancellations:** Once your order has been confirmed and is in preparation, cancellations cannot be processed. Please inform us as soon as possible if there are any changes to your order.

**Changes to Orders:** Modifications to orders are only possible before preparation begins. Please notify us immediately if you wish to make changes to your order.

#### Liability

**Food Quality and Safety:** We ensure that all food is prepared with care and in compliance with the highest food safety and hygiene standards. However, KASA Luxury Inn cannot be held responsible for food-related issues or illnesses arising from food allergies or sensitivities if they were not disclosed at the time of order.

**Damage to Property:** Guests are responsible for any damage caused to hotel property during food consumption, including any damage to furniture or other hotel items.

#### \*Food Order Conditions:\*

**Fresh Preparation Policy:** All dishes are prepared fresh after receiving your order. No pre-made items will be served.

**Preparation Time:** Cooking time varies by dish (typically 30-60 minutes). Estimated preparation times are listed next to each menu item. Actual time may vary depending on order volume and complexity.

**Order Processing:** Orders are processed in the sequence they are received. Modifications to orders can only be made within 5 minutes of placing. Large/complex orders may require additional preparation time.

**Quality Assurance:** We don't use pre-heated or pre-cooked ingredients. All dishes are cooked to order for optimal freshness. Some signature dishes may require longer preparation times.

**Special Requests:** Customizations may increase preparation time. Dietary modifications should be specified when ordering.

**Peak Hours' Notice:** During busy periods (12-2pm, 6-9pm) wait times may be longer. We appreciate your patience during these times.

**Order Confirmation:** You will receive an estimated ready time when ordering. Staff will inform you if any unexpected delays occur.

**Cancellation Policy:** Orders can be cancelled within 10 minutes of placement. After cooking begins, cancellations cannot be accepted.

## Guest Room Inspection Policy

### At Check-in:

"Welcome! Before we finalize your check-in, we kindly request you to take a quick look around the room to ensure all amenities are in order. Please let us know immediately if anything is missing or damaged—we'll resolve it right away!"

### Room Inspection Checklist

- Electronics\* (TV, Telephone, lights, safe)
- Bathroom\* (towels, toiletries, hot water, Bucket, Mug)
- Furniture\* (bed, chairs, desk—no stains or damage)
- Windows\* (clean glass)

**Benefits for Guests:** Avoid post-stay charges for pre-existing issues. Immediate assistance if repairs/replacements are needed.

**How to Report:** Call reception ([extension]) or notify staff within \*1 hour\* of check-in.

Unreported damages discovered later may be charged to the guest.

**House Rules Notice:** For hygiene and safety reasons, \*self-cooking\* and \*clothes washing in the room\* are strictly prohibited. If any violation is found, a penalty of \*[amount/action, e.g., ₹500 or immediate eviction]\* will be applied. We appreciate your cooperation in maintaining a comfortable environment for all guests.

**Payment Policy Notice:** To ensure a smooth checkout process, \*full payment must be settled 1 hour before your scheduled checkout time\*

### \*Reason:\*

- Avoid last-minute delays due to network/power issues or system failures.
- No extensions or refunds for late payments.

### \*Important Notice: Limited Responsibility Policy\*

### \*TV & Entertainment:\*

\*No refunds or compensation\* for unavailable channels (due to weather, signal issues, or paid channel restrictions).

- Paid channels require separate subscription—guests must arrange directly.

### \*Internet & Power:\*

- \*We are not liable\* for disruptions caused by service providers, power outages, or external factors.
- No discounts/refunds for connectivity or electricity failures.

### \*Guest Responsibility:\*

- \*No claims or actions\* (legal or otherwise) can be initiated against the property for the above reasons.

By staying here, you \*acknowledge and accept\* these conditions.

## COMPLIMENTARY BREAKFAST TERMS & CONDITIONS

**Eligibility:** Complimentary breakfast is available only for registered hotel guests staying at the property.

### Breakfast Timings:

Served between: 07:00AM to 09:00AM

No breakfast will be served after the closing time. Guests must arrive within the designated hours.

### Service Location:

Complimentary breakfast is only available in the restaurant. Takeaway or room service is NOT allowed.

### Menu & Availability:

A fixed breakfast menu will be served. No customizations, substitutions, or special orders are allowed.

### Special Assistance:

Elderly or physically challenged guests may be assisted by hotel staff.

### Conduct & Policies:

Outside food is not allowed in the breakfast area. Guests must maintain proper decorum while dining.

### No Refunds or Compensation:

If a guest misses or chooses not to avail of the breakfast, no refund or compensation will be provided.

If a guest checks out before breakfast time, they forfeit their complimentary meal.

### No Service after Closing Time:

Strictly no breakfast will be served after the scheduled time.

Guests arriving late will not be accommodated under any circumstances.

By availing of the complimentary breakfast, guests agree to follow these terms. The hotel reserves the right to deny service to any guest violating these policies.

## CAMPFIRE TERMS & CONDITIONS

### Timings & Duration:

Campfire activities are available between 07:00PM to 10:00PM

The campfire must be completely extinguished by the end of the scheduled time.

**Booking & Payment:** Prior booking is required for campfire arrangements. Payment must be made in advance. No refunds for cancellations or no-shows.

**Safety Regulations:** Guests must maintain a safe distance from the fire. Throwing objects, burning plastic, or adding unauthorized materials to the fire is strictly prohibited.

Fire extinguishers and safety equipment will be provided and must be used responsibly in case of emergencies.

**Guest Conduct:** Loud music, shouting, or any activity disturbing other guests is not allowed.

Alcohol consumption and smoking near the campfire area are strictly prohibited.

Children must be supervised at all times by parents or guardians.

**Weather Conditions:** The hotel reserves the right to cancel or postpone the campfire in case of unfavourable weather conditions (strong winds, rain, etc.). No refunds will be provided for weather-related cancellations.

**Liability & Damages:** Guests are responsible for their own safety and belongings. The hotel is not liable for any injuries, burns, or accidents.

Any damage caused to hotel property due to negligence will be charged to the guest.

**Environmental Responsibility:** Littering around the campfire area is strictly prohibited.

Guests must dispose of waste in designated bins and ensure the area remains clean.

**Strictly No Unauthorized Fires:** Only hotel-arranged campfires are allowed. Guests are not permitted to start their own fires. By participating in the campfire, guests acknowledge and agree to these terms. The hotel reserves the right to stop the campfire immediately if any rules are violated

#### **Driving & Cancellation Policy**

- Our property is located 5 km uphill from Kodaikanal city in a hill station. Guests must ensure they have a capable driver and a well-maintained vehicle for the journey.
- Cancellations due to an inability to drive uphill, personal driving concerns, or vehicle repair/breakdown issues will NOT be accepted.
- Guests are responsible for ensuring their vehicle is in proper condition before travel. In case of breakdown, they must arrange alternative transport at their own cost.
- If the road to our area is officially closed, we will arrange a vehicle for guest transportation.
- No refunds or modifications will be provided for last-minute cancellations due to driving issues or personal vehicle failures.

#### **Changes to Terms and Conditions**

**Amendments:** KASA Luxury Inn reserves the right to amend or modify these terms and conditions at any time without prior notice. Updates will be communicated to guests as necessary.

#### **Guest Acknowledgment**

By making a reservation at KASA Luxury Inn, all guests agree to abide by the Hotel Rules and Management Policies set forth above. We reserve the right to amend or update these policies at any time, and such changes will be communicated to guests in advance.

We appreciate your cooperation in adhering to these rules, which help us ensure a pleasant and safe environment for all guests.

By using this website and booking with KASA Luxury Inn, you agree to these terms and conditions. If you have any questions or concerns regarding our disclaimer, please feel free to contact us.

*\*Thank you for your understanding!\**

If you need to cancel or modify your reservation, please contact us at:

Phone: 9443624061 / 9940944061 Email: [kasaluxuryinn@gmail.com](mailto:kasaluxuryinn@gmail.com) Website: [www.kasaluxuryinn.com](http://www.kasaluxuryinn.com)